

ClassNU management system changing

ISO 9001:2015 Clause Number	ISO 9001:2008 Clause Number
1 Scope	1 Scope
2 Normative Reference	2 Normative Reference
3 Terms and Definitions	3 Terms and Definitions
4 Context of the Organization (Section title)	N/A
4.1 Understanding the organization and its context	None (although in spirit this requirement was found under 1.1)
4.2 Understanding the needs and expectations of interested parties	None (although in spirit this requirement was found under 1.1)
4.3 Determining the scope of the quality management system	None (although this content was previously specified under 4.2.2)
4.4 Quality management system and its processes	4.1
5 Leadership (Section title)	N/A
5.1 Leadership and commitment	5.1, 5.2
5.2 Policy	5.3
5.3 Organizational roles, responsibilities and authorities	5.5.1
6 Planning (Section title)	N/A
6.1 Actions to address risks and opportunities	None (although this new requirement borrows ideas previously found in 8.5.3, 5.4.2 and 7.1)
6.2 Quality objectives and planning to achieve them	5.4.1
6.3 Planning of changes	5.4.2
7 Support (Section title)	N/A
7.1 Resources	6.1
7.1.1 General	6.1
7.1.2 People	6.2
7.1.3 Infrastructure	6.3

7.1.4 Environment for the operation of processes	6.4
7.1.5 Monitoring and measuring resources	7.6
7.1.6 Organizational knowledge	None
7.2 Competence	6.2
7.3 Awareness	6.2
7.4 Communication	5.5.3
7.5 Documented Information	4.2.3, 4.2.4
7.5.1 General	4.2.3, 4.2.4
7.5.2 Creating and Updating	4.2.3, 4.2.4
7.5.3 Control of Documented Information	4.2.3, 4.2.4
8 Operation (Section title)	N/A
8.1 Operational planning and control	7.1
8.2 Requirements for products and services	7.2
8.2.1 Customer communication	7.2.3
8.2.2 Determination of requirements related to products and services	7.2.1
8.2.3 Review of requirements related to products and services	7.2.2
8.2.4 Changes to requirements for products and services	7.2.2
8.3 Design and development of products and services	7.3
8.3.1 General	None (although the ideas behind this requirement are rooted in clause 7.3 at large)
8.3.2 Design and development planning	7.3.1
8.3.3 Design and development inputs	7.3.2
8.3.4 Design and development controls	7.3.4, 7.3.5, 7.3.6
8.3.5 Design and development outputs	7.3.3
8.3.6 Design and development changes	7.3.7
8.4 Control of externally provided processes, products and services	7.4.1
8.4.1 General	7.4.1
8.4.2 Type and extent of control	7.4.1, 7.4.3

8.4.3 Information for external providers	7.4.2
8.5 Production and service provision	7.5.1, 7.5.2
8.5.1 Control of production and service provision	7.5.1, 7.5.2
8.5.2 Identification and traceability	7.5.3
8.5.3 Property belonging to customers or external providers	7.5.4
8.5.4 Preservation	7.5.5
8.5.5 Post-delivery activities	7.5.1, 7.2.1
8.5.6 Control of changes	4.2.3, 5.4.2, 7.3.7
8.6 Release of products and services	8.2.4
8.7 Control of nonconforming outputs	8.3
9 Performance evaluation (Section title)	N/A
9.1 Monitoring, measurement, analysis and evaluation	8.1, 8.2
9.1.1 General	8.1, 8.2
9.1.2 Customer satisfaction	8.2.1
9.1.3 Analysis and evaluation	8.4
9.2 Internal audit	8.2.2
9.3 Management review	5.6
10 Improvement (Section title)	N/A
10.1 General	8.3, 8.5
10.2 Nonconformity and Corrective Action	8.3, 8.5.2
10.3 Continual Improvement	8.5.1